



Corporate Parties FAQs

What locations do you deliver corporate party entertainment at?

We come directly to a location of your choosing. Whether that is a local park or your house, it's totally up to you.

What age groups do you corporate party entertainment for?

We deliver corporate party entertainment for boys and girls aged 6-13 years of age.

How do you structure your corporate party entertainment?

Effectively, our coaches set up a variety of stations with the necessary equipment and sporting facilities required for each specific game. All children will play the same sport/game/activity at the same time on one station. During this time, the coach will place children into teams, provide necessary game related and safety instructions as well as act as the referee. All children spend somewhere between 20-30 minutes on one station playing a particular game/sport. Then, the coach directs the children to the next station to play a new game with the same processes listed above repeated for the second game. For example, if you chose the 1 hour Multi Sport Birthday Party package, all children would play a game of soccer for 25-30 minutes on station one then move on to station two to play an AFL related game called Minesweeper for 25-30 minutes.

Who supplies the sports equipment?

We provide all of the sports equipment required.

Who is responsible for food and drinks at the corporate party?

Parents are responsible for sourcing and supplying food and drinks for. Our role is to provide the entertainment and to manage the wellbeing and the behaviour of children in attendance for the duration of our program.

What is the minimum and maximum number of children that can attend?

One coach delivers a party for between 1-20 children. If more than 20 children are expected to attend, you need to notify us of this. We can have two coaches deliver a party for more than 20 children but there is an extra cost for the second coach.

How many coaches deliver corporate party entertainment?

One coach delivers a party for between 1-20 children. If more than 20 children are expected to attend, you need to notify us of this. We can have two coaches deliver a party for more than 20 children but there is an extra cost for the second coach.

What clothes should children attending the corporate party wear?

- Comfortable clothing for an active day including practical shoes (e.g. running shoes) including jacket/coat/jumper in case of cold weather and change of dry clothing in case of wet conditions arise during the day.
- Hat/Cap

Who supplies and applies sun cream for the children?

Please ensure sun cream is supplied for and applied on all children before the birthday party. On particularly sunny/warm days, our staff will remind children to reapply sun cream during the birthday party. Our staff are not responsible for supplying or applying sun cream on children nor will they assist children to apply sun cream.

What happens if it rains on the day of the corporate party?

If the party gets under way, but wet weather forces the party program to be placed on hold, the party will be cancelled if the wet weather lasts longer than 30 minutes. However, if the wet weather eases up before that 30 minute deadline, the party will continue until the agreed time. For example, should you book a one hour party, yet wet weather results in 20 minutes of lost time, we will ensure that the party runs for that 20 minutes of lost time so one hour of games and activities is delivered. Our staff will implement our risk management plan to minimize the chances of injury to children during periods of wet weather. But, our staff are not responsible for the condition of the location following periods of wet weather or any of injuries that arise due to wet weather.

Am I entitled to a refund if it rains on the day of the corporate party?

Customers are entitled to a 100% refund if the party is cancelled prior to Super Sports Camps arriving at the party location due to wet weather. If wet weather arises during the party, customers will not be entitled to a refund. We will implement a range of other games and activities to keep kids entertained and occupied during periods of wet weather so long as we have access to under cover shelter. For example, if there is a grandstand or amenities block at a park, we would use this to shelter children and implement our wet weather games and activities.

What happens if I need to cancel the party for non-weather reasons?

If customers cancel two weeks in advance of the scheduled birthday party date, customers will receive a 100% refund. For all other cancellations, customers will be entitled to a 50% refund.

What is your injury/medical attention policy?

Super Sports Camps cannot be held liable for any injury incurred by children attending the party. By booking with us, you authorise our staff to act should your child require medical attention.

Do you take photographs or videos of children at your corporate party event?

Super Sports Camps can use photographs and videos taken at our corporate parties for promotional purposes such as on our website, Facebook page and Instagram account. Please inform us if you do not agree to us taking photos of the children in attendance.