



## Sports Birthday Parties and Private Cricket Coaching Gift Card Frequently Asked Questions and Answers

### **Purpose of the FAQ and answers document**

No question is a silly one! We receive all sorts of enquires from our customers. To help your decision making, we have tried to compile a FAQ and answers document. If the question you have is not on this document, reach out to us and we will happily help!

### **How can I obtain a gift card?**

If you would like to buy a gift card to issue to a family relative or friend, email [luke@supersportscamps.com.au](mailto:luke@supersportscamps.com.au) or call Luke on 0408 495 766 so that we can get an electronic gift card to you.

### **How do I pay for the gift card?**

We accept bank transfer as a method payment for our gift cards. Our bank details will be given to you during the booking process.

### **How do I activate a sports birthday party gift card issued to me?**

To activate a gift card you have received from someone, you will need to contact us to advise you have received the gift card. Email [luke@supersportscamps.com.au](mailto:luke@supersportscamps.com.au) and we will then respond to you to get the process of booking in your sports birthday party or private cricket coaching lesson underway.

### **Is there an expiry date for the sports birthday party gift card?**

There is a 12 month expiry for the gift card. Each gift card will have a date published on it. Your birthday party needs to take place 12 months from the date on the gift card.

### **Can I book my sports birthday party or private cricket coaching lessons in advance?**

Yes – if you would like to book a birthday party or private cricket coaching lesson 3 months, 6 months or even 12 months in advance, you can do this. Simply contact us to confirm the precise date.